



Quality Policy Statement 2022

Custom Electronics Limited promotes a continuous improvement culture to ensure that we are our customers, suppliers, and employees preferred partners. As thoughtful contributors to the built environment, attention to quality is central to Custom Electronics Limited. A core principle is driving operational excellence in all we do. We are committed to sharing our thinking inside and outside our company and harnessing the capabilities of our people, partners and supply chain to ensure quality delivery to our customers.

We define quality as a process of continual improvement in all our business processes. We will identify and understand these requirements and focus on perfect execution throughout the project lifecycle so that our standards for managing quality will ensure that;

- quotations clearly define customer requirements
- robust quality planning enables works to be performed in a systematic, safe and coordinated manner
- processes, materials and workmanship deliver a quality finished product
- inspection and testing supports a 'right first time' culture, reducing defects and re-work.

Delivering our quality requirements will be achieved by;

- engaging with our customers, partners, designers and supply chain
- identifying and working in compliance with applicable legislation, relevant codes of practice, accepted industry standards and customer requirements
- ensuring our Business Management System supports our 'right first time' culture
- embedding a quality culture which allows our people to take pride in their work and to fulfil their potential
- driving continuous improvement through the adoption of innovation and best practice
- establishing, implementing and reviewing corporate objectives to drive continual process improvement.

Responsibility for this Policy ultimately lies with Francis Coffey, Managing Director of Custom Electronics Limited, and Karolina Grygier, the Quality Management System (QMS) Manager. Day to day implementation of the Policy is the responsibility of operational management. All employees have a responsibility to comply with this Policy and its associated arrangements.

Arrangements for the control of Quality are contained within QMS Manual, which is designed to satisfy the requirements of ISO 9001:2015. The effectiveness of these arrangements and our performance against Company objectives is routinely monitored and reported to the Managing Director. This Policy aligns with other Custom Electronics Limited Policies and will be reviewed annually as a minimum. This Policy will be brought to the attention of all employees, supply chain partners and persons working on behalf of the Company.

Although the QMS Manager has been delegated overall responsibility and authority for the company's QMS, all managers and staff are responsible for the implementation and effective use of the policies and processes in their work areas. This framework also allows employees at all levels within our organisation to understand the quality and organisational objectives of Custom Electronics Limited and position themselves to contribute to and achieve these goals.

A handwritten signature in black ink, appearing to read 'Francis Coffey'.

Signed on the 4th of January 2022

Francis Coffey
Managing Director
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